



ITASCA MEDICAL CARE (IMCare)
ITASCA RESOURCE CENTER
1219 SE 2nd Avenue
Grand Rapids, MN 55744-3983
IMCare Toll Free – 1-800-843-9536
Visit us at: www.imcare.org

PROVIDER UPDATE

July 2021
#2021-13

To: IMCare NEMT Providers
From: IMCare Claims Supervisor, Celeste Tarbuck
Date: July 12, 2021
RE: Non-Emergency Medical Transportation (NEMT) Driver's License Requirement

Non-Emergency Medical Transportation (NEMT) Driver's License Requirement

Effective September 1, 2021, IMCare will require driver's license numbers of drivers providing transportation for all IMCare-administered Non-Emergency Medical Transportation (NEMT) modes 4 – 7 services.

The driver's license number must be added to the 837P claim form in the SV101-7 description field and include all characters without dashes or spaces. Claims without a driver's license number or claims without all license characters will be rejected.

Also, as a reminder, all IMCare NEMT providers submitting no load miles are required to add the TP modifier. No load miles billed without the required modifier will be denied.

If you have questions, please call the Provider Contact Center at **1-800-843-9536** (toll free).