



ITASCA MEDICAL CARE (IMCare)
ITASCA RESOURCE CENTER
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Visit us at: www.imcare.org

PROVIDER UPDATE

October 2021
#2021-17

To: IMCare Dental Providers
From: Sarah Anderson, IMCare Director
Date: October 1, 2021
RE: Dental access updates

Effective 10/1/2021 the following codes will become payable:

- D9986 missed appointment - \$20
- D9987 cancelled appointment (cancelled at least 24 hours prior to appointment time) - \$1

Please continue to submit these claims so that we can track the missed/cancelled appointment data.

IMCare continues to receive questions from members regarding dental access. IMCare has seen an increase in membership; however, we need to ensure access for our members, for all dental care, but especially emergencies. If we cannot do so within network, we will have to consider opening up the network and allow members to be seen out of network.

We must ensure dental access for our members in order to make the IMCare program successful!

If you have any questions, please contact Sarah Anderson at sarah.anderson@co.itasca.mn.us or 218-327-6789.