



ITASCA MEDICAL CARE (IMCare)
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PROVIDER UPDATE

August 2021
#2021-15

To: IMCare Providers
From: Alexis Martire, BSN, QI/UM Director
Date: August 2, 2021
RE: E-visits

Due to recent amendments to IMCare's 2021 contracts with the Minnesota Department of Human Services (DHS), effective 8/31/2021, e-visits will no longer be covered. This was a COVID specific temporary waiver change that has expired. An e-visit is a non-face-to-face digital communication between an established patient and a provider through an online patient portal that requires a clinical decision that would otherwise typically have been provided in the office or outpatient clinic setting. The service was provided *in lieu* of in-person clinic visits, video-conference visits, and telephonic visits between a patient and his/her established provider for basic health care services.

The following codes were used to bill e-visits and will no longer be covered by IMCare effective 8/31/2021. CPT codes 99421-99423 or HCPCS codes G2061-G2063.

With the end of the peacetime emergency, requirements are changing. Specific waivers and expiration dates can be found at:

<https://mn.gov/dhs/waivers-and-modifications/>

Please refer to this web page regularly as information is changing rapidly, please continue to monitor provider updates and our website for the most accurate, up to date information. If you have questions, please reach out or encourage members to reach out, to our call center at 218-327-6188, toll-free at 1-800-843-9536 or email imcare.office@co.itasca.mn.us.