



**ITASCA MEDICAL CARE (IMCare)**  
**ITASCA RESOURCE CENTER**  
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## ***PROVIDER UPDATE***

***October 2020***  
***#2020-37***

To: IMCare Providers  
From: Sarah Duell, IMCare Director  
Date: October 20, 2020  
RE: Temporary staffing help is available to residential service providers due to COVID-19 outbreaks causing staff shortages

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Providers of residential services can now request short-term emergency temporary staffing if they are experiencing a staffing shortage due to an outbreak of COVID-19 at their facility. If deemed eligible, your organization will receive temporary replacement staff for up to 14 days from a third-party staffing agency selected by the State of Minnesota at no cost to the provider. While the State of Minnesota will try to meet providers' appropriate requests for temporary replacement staffing, the provider retains responsibility for all requirements of their license and continuity of services for their residents. This request can be made now through December 2020.

Emergency Temporary Staffing application for residential service providers:  
<http://edocs.mn.gov/forms/DHS-6818-ENG>

Eligible Providers: All providers offering residential services in group settings are potentially eligible to request staff from the staffing pool. This program is not limited to providers with a certain license or paid through Medical Assistance. A partial list of types of eligible facilities includes, but is not limited to:

- those providing Long-term Services and Supports
- Home Care Providers/Assisted Living Intermediate Care Facilities for Persons with Developmental Disabilities (ICFs/DD) Residential Behavioral Health Facilities like those treating substance use and mental illness
- Adult Foster Care
- Boarding Care Homes
- Board and Lodge Homes

Information is changing rapidly, please continue to monitor provider updates and our website for the most accurate, up to date information. If you have questions, please reach out or encourage members to reach out, to our call center at 218-327-6188, toll-free at 1-800-843-9536 or email [imcare.office@co.itasca.mn.us](mailto:imcare.office@co.itasca.mn.us).