



ITASCA MEDICAL CARE (IMCare)
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PROVIDER UPDATE

May 2020
#2020-15

To: IMCare Providers
From: Sarah Duell, IMCare Director
Date: May 7, 2020
RE: COVID-19 Scams

Providers play a key role in ensuring IMCare members have up to date information regarding COVID-19. Providers are on the front lines and can help inform IMCare members on issues regarding scams and fraud.

Unfortunately, in the midst of the current pandemic, criminals are taking advantage of people through a variety of scams. Please encourage your patients to be vigilant in protecting their information.

Important tips to keep in mind:

- Do not share personal, medical, or financial information over the phone or through text or email.
- Beware of any unexpected calls, messages, or visitors offering COVID-19 tests or supplies. Once personal information is compromised, it may be used in other fraud schemes.
- Ignore offers or advertisements for COVID-19 testing or treatment on social media.
- A doctor or other health care provider should assess their condition and approve any requests for COVID-19 testing.

The U.S. Department of Health and Human Services Office of Inspector General is alerting the public about fraud schemes related to the novel coronavirus (COVID-19). More information can be found here:

https://oig.hhs.gov/coronavirus/fraud-alert-covid19.asp?utm_source=web&utm_medium=web&utm_campaign=covid19-fraud-alert

Information is changing rapidly, please continue to monitor provider updates and our website for the most accurate, up to date information. If you have questions, please reach out or encourage members to reach out, to our call center at 218-327-6188, toll-free at 1-800-843-9536 or email imcare.office@co.itasca.mn.us.