



**ITASCA MEDICAL CARE (IMCare)**  
**ITASCA RESOURCE CENTER**  
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Grand Rapids, MN 55744-3983  
IMCare Toll Free – 1-800-843-9536  
Visit us at: [www.imcare.org](http://www.imcare.org)

***PROVIDER UPDATE***

***March, 2020***  
***#2020-02***

To: IMCare Dental Providers  
From: Sarah Duell, IMCare Director  
Date: March 11, 2020  
RE: Dental authorization/benefit updates

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Several important dental updates:

Please note that authorization cannot be obtained to cover a service not included in a member's benefit set.

If you are unsure of benefits, please call our Member Services at 218-327-6188.

A verbal approval does not guarantee benefits, please obtain authorization prior to providing services that require authorization.

For any questions or comments please contact Sarah Duell at (218) 327-6789 or by email at [sarah.duell@co.itasca.mn.us](mailto:sarah.duell@co.itasca.mn.us)