

THIS IS YOUR NEW IMCare ID CARD

Throw away your other IMCare cards.

Show this card to your medical provider
whenever you receive health care services. ▶

If you do not use the providers listed on this card,
you may be responsible for the bills.

IMCare-MC02

Itasca Medical Care (IMCare) Prescription Drug Plan

RxBIN: 004336

Issuer: 80840

RxPCN: MEDDMCDMN

RxGRP: RX8653



Svc Type: Medicare/Medicaid/Pharmacy

CVS/caremark

Medicare Rx
Prescription Drug Coverage
Administered by CareMark



For Members (calls to these numbers are free)

Member Services: 1-800-843-9536 TTY: 1-800-627-3529 or 711

Medical Questions: 1-800-843-9536

For life-threatening emergencies, call 911

Complaints: 1-800-843-9536 ext. 2183 State Ombudsman: 1-800-657-3729

Appeals: Department of Human Services, PO Box 64941, St Paul, MN 55164-0941

For Providers (calls to these numbers are free)

Provider Services: 1-800-843-9536 Utilization Review: 1-800-843-9536

Precertification (including after Emergency Care): 1-800-843-9536

Notification of hospital admission required within 1 business day

Medical Claims: Attn: Claims, Itasca Medical Care
1219 SE 2nd Ave., Grand Rapids, MN 55744
41600

EDI Payor ID: 1-800-345-5413

Pharmacy Help Desk: Medicaid: PO Box 52136, Phoenix, AZ 85072-2136

Pharmacy Claims: Med D: PO Box 52066, Phoenix, AZ 85072-2066

www.imcare.org

*This information is available in other forms to people with disabilities
by calling (218) 327-6188, toll free at 1-800-843-9536, or TDD/TTY
(hearing impaired) at 1-800-627-3529 or 711, or through the
Minnesota Relay at 1-877-627-3848 (speech to speech relay service).*

IMCare-MC02